

CITY OF HOUSTON

HCD Purchasing Unit 3200

PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

PURCHASE ORDER

Vendor Address

Vendor Address Number 142335

XACTWARE SOLUTIONS INC

1426 E 750 N

OREM UT 84097

USA

Mail Invoice to

COH HOUSING & COMMUNITY DEV FINANCIAL SERVICES SEC, ACCT PAY

P.O. Box 1562

HOUSTON TX 77251-1562

Information

Purchase Order Number/Date 4500311816-0 / 10/15/2019

CoH Vendor Number

142335

Page

1 of 1

Buyer's Name

Clarence Moton 454

Buyer's Telephone Number

832-394-6212

Buyer's Fax Number

Buyer's E-mail Address

clarence.moton@houstontx.gov

CONFIRM RECEIPT AND ACCEPTANCE OF PURCHASE ORDER
TO BUYER'S E-MAIL ADDRESS

Shipping Address

HOUSING & COMMUNITY DEVELOPMENT

PROCUREMENT SERVICES 2100 TRAVIS, 9TH FLOOR HOUSTON TX 77002

USA

Terms of payment:

Pay net 30 w/o deduction

Currency USD

Shipping Terms

FOB(Free on board) /DESTINATION

Your person responsible: DARREN GOOCH

Item	Quantity	UM	Material # / Description	Unit Cos	t	Extended Cost
10	1.00	AU		4,500.00 / Al	J	4,500.00
			20880 SOFTWARE, N	IICROCOMPU		
			XACTWARE ONE TIME SET-UP	FEE		
			Please refer to Letter of Agreement submi	tted on September 23, 2019.		
	Gross Price		4,500.00 USD 1	AU	1.000	4,500.00
			Expected value of unplanned services:	4,500.00		
			Delivery Date: 10/15/2019			
Total ***	*				USD	4,500.00

The Terms and Conditions specified on http://purchasing.houstontx.gov will apply.

I hereby certify a certificate of the necessity of this expenditure is on file in this department.

I hereby certify that the expenditure for the above goods has been duly authorized and appropriated and that sufficient funds are available to liquidate same.

Supressor Jumes

)fficor

Controller

XACTWARE

September 23, 2019

Orson Pate City of Houston, Texas 601 Sawyer, #320 Houston, TX 77007

Re: Use of Xactware's XactAnalysis Product

Dear Orson:

This letter is to serve as confirmation that the City of Houston, Texas intends to use Xactware's XactAnalysis product in its workflow with STAFF. To this end, Xactware and the City of Houston, Texas agree as follows:

- 1. Customer's use of XactAnalysis shall be governed by the product license agreement distributed online with XactAnalysis.
- 2. Customer agrees to pay the \$3,500.00 for the cost of the Oataset.
- 3. Customer shall be charged a license fee of \$19.50 for each assignment (or current contracted rate in place), on each assignment received through XactAnalysis. Customer shall make payment to Xactware within thirty (30) days of a receipt of an Xactware invoice.
- 4. If you agree to the terms and conditions set for in this letter, please indicate so by signing in the space provided below and returning the letter to my attention. If you should need any further information or clarification on this subject, please do not hesitate to contact me at (214) 901-3112.

Sincerely,

Jason Clark Account Executive, Mid-Market Sales

AGREED AND ACCEPTED BY:

City of Houston, Texas

By: Kith W. Bynam
Name: KEITH W. BYAM
Title: Deputy Director
Date: 9/23/19
Xactware Account Number: New Account
Address:

Xactware Product License Summary

This Product License Summary ("Agreement") outlines the relationship between XACTWARE SOLUTIONS, INC. ("Xactware"), a Delaware corporation, and the Housing and Community Development Department of the City of Houston ("Customer"), a government entity. This document shall be effective as of November 1, 2019 ("Effective Date").

WHEREAS, Xactware is the owner of certain software, licenses, products and services (hereinafter referred to as the "Licensed Product(s)"); and

WHEREAS, it is the desire of Xactware and of Customer that Customer obtain certain limited rights of use of the Licensed Product(s) as more fully described below.

NOW THEREFORE, for sufficient, good and valuable consideration, the parties agree as follows:

1)	Xactware grants Customer certain limited rights to the products listed below during the term of this Agreement.			
	•		Xactimate	
	•		XactContents	
	•	\overline{X}	XactAnalysis	
	•		XactAnalysis Quality Review Tool	

2) Customer shall commit to the following minimum license(s) of the Licensed Product(s) per year:

XactAnalysis (Minimum number of Assignments per year): 5,000

XactAnalysis (Number of licensed users): up to 20

3) The pricing for the Licensed Product(s) shall be as follows:

XactAnalysis

per Assignment up to 6,000 Assignments per year: \$17.66

per set Assignment above 6,000 Assignments per year: \$19.00

Xactware and Customer agree to negotiate in good faith if Customer exceeds 6,000 Assignments per year.

XactAnalysis per licensed user: <u>Up to 20 licensed users included with the XactAnalysis volumes identified</u> above.

Each Assignment shall be counted once as Xactware receives the Assignment. An Assignment shall be deemed to be received when a separate Assignment record is created in the XactAnalysis system. Assignments may be received through the Customer electronic data exchange connection, through the Create Duplicate Assignment functionality, manually through the Send Work Assignment screen, through referral Assignments, or any other method in which a separate Assignment record is created. Each Assignment shall be counted once, regardless of the amount of supplemental activity on that particular record.

The fee for initial standard XactAnalysis setup is \$3,500.00, which includes the initial data set defining Customer's reporting environment or organizational structure to be used in conjunction with XactAnalysis, and at Customer's request, will include up to 5 hours of project management provided remotely (phone, email, video conference), access for up to 3 of Customer's employees for 30 days to the XactAnalysis Online course available via the Xactware Online Training Center, 2 hours of consulting, and 1 hour of video conference training with an XactAnalysis trainer (collectively the "Dataset Training"). Such Dataset Training shall be provided remotely by Xactware. Customer will have six months from the Effective Date to use all Dataset Training, any unused Dataset Training will then expire. Should additional training or consulting be needed, Customer may request Xactware provide those services at Xactware's then-current rates. Customer may request additional data sets to be used in conjunction with XactAnalysis at a fee of \$2,500.00 each.

Data Exports per record: \$.50

Upon Customer's written request an Electronic Data Interchange ("EDI") can be implemented by Xactware for use with XactAnalysis if agreed to by the parties. The fee for initial EDI setup is \$4,500.00 which includes the initial XactAnalysis Assignment import and any of the following data exports; Note, Status, Assignment, Estimate, Custom Document (the "Standard EDI Setup"). The Standard EDI Setup fee covers a generic setup for each of these processes and accounts for 20 hours of setup, testing, and telephonic and/or online consulting.

It is recommended that an EDI design call take place immediately following execution of the Agreement to establish whether Customer will require additional work beyond the Standard EDI Setup. Any EDI projects requiring additional consulting or custom configuration beyond the Standard EDI Setup, or after the initial request by Customer, will be billed according to a separate Supplement signed by both parties.

Xactware will configure the Standard EDI Setup in a test environment. It is expected that Customer will complete full cycle testing to validate all EDI processes are working as expected. Customer must provide written confirmation to Xactware once Customer testing has been completed. Xactware will then configure the Standard EDI Setup in the production environment.

Customer acknowledges and agrees that the time frames for testing and completion will vary according to Customer's unique circumstances, which include, but are not limited to, Customer's technological knowledge, hardware, personnel, and claims management system.

Customer will be invoiced based upon the minimum commitments identified above and payable as identified under Payment Options below. Usage volumes above the minimums identified shall be invoiced in addition to the invoice amount for the minimums beginning at the time the minimums are exceeded. At the end of each contract year, any unused prepaid Assignments will expire.

4) Customer shall make payment to Xactware as follows:

Monthly: \$7,358.33

X Quarterly: \$22,075.00

Annually: \$88,300.00

All payments are due in advance of the period, with the initial payment due upon execution of this Agreement. All prices shall be adjusted upward annually to reflect COLI.

If Customer does not have access to any of the Licensed Product(s) as of the Effective Date, the applicable Licensed Product(s) shall be prorated during the first year of the term, according to the Licensed Product(s) minimum commitment and pricing outlined above beginning of the first day that Customer receives full access to the applicable Licensed Product(s).

- 5) Customer agrees that in no event will it ever at any time make any attempt to perform automated data collection of information from Xactware's systems, de-compile, reverse engineer, disassemble or create derivative works from Licensed Product(s) or any other applicable Xactware product, including Xactware proprietary or copyrighted materials, including but not limited to pricing information, databases, and any other applicable data; or sell, loan, rent, lease, or transfer the rights granted under this Agreement to a third party.
- 6) The term of this Agreement shall be for thirty-six (36) months from the Effective Date.
- 7) Use of the Licensed Product(s) shall be governed by the product license agreement distributed with the Licensed Product(s), which by this reference is incorporated herein. In the event of a conflict between the terms of this Agreement and the terms and conditions of the product license agreement distributed electronically with the Licensed Product(s), the terms of this Agreement shall govern.
- 8) This Agreement shall be governed and construed for all purposes in accordance with the laws of the State of New York, excluding that body of law applicable to conflicts of law.

9) This Agreement may be executed in counterparts, each of which shall be deemed to be an original instrument, and all such counterparts shall together constitute the same document. Any executed counterpart transmitted by facsimile, electronic communication in portable document format (.pdf), or similar transmission by any Party to the other party shall be deemed an original and shall be binding upon such Party and together constitute one and the same agreement.

Those signing this Agreement on behalf of their respective companies represent that they have been duly authorized to do so.

Xactware Solutions, Inc. 1100 W. Traverse Parkway Lehi, UT 84043 Name: Mike Fulton	Housing and Community Development Department of the City of Houston 601 Sawyer #320 Houston, TX 77007 Name:		
Signature:	Signature:		
Title: President	Title:		
Date:	Date:		

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Number: *

PROCUREMENT REQUEST FORM



	on-Federal funds (COH AP 5-8, Executive Orderill required.		transactions \$100,000 or less using Federal Funds (2 CFR 200.3
Description of Purchase *	XactWare XactAnalysis	HCDD Division: *	Support Services
Deadline Date of Request: *	9/25/2019	Purchase Type: *	Computer
Requester Name: *	Pate, Orson - IT	Created:	9/25/2019
Requester Phone	8323930235		

Brief Description of Scope of Work for Goods/Services:

XactWare Xactanalysis Data Set Creation (One Time Fee) - \$3,500.00

Additional DataSets (One Time Fee) - \$2,500.00

Justification of Need for Goods/Services

INITIAL EDI SETUP - \$4,5000 (CHETIMÉTE)

XactWare Xactanalysis 5,000 Assignments per year (Monthly Fee) - \$7,358.33

Software needed for Disaster Recovery Inspection Team for usage with Xactimate software. Allows for dataset creation and uploading damage assessments, photos, sketches and estim from all HCD Inspectors into a single to facilitate importation and integration with IMS system.

Note: Please allow a minimum of three (3) days for bid responses

FINANCE USE ONLY	PROCURMENT USE ONLY
Fund Number: 5030	Status: Pending
Funding Source: DR-HARVEY	Purchase Order No#:
Cost Center: 32000 3000 2	Name of Vendor: XACT WARE - 142335
G/L Account: 520119	Date Processed:
Business Area: 3200	Date Received:
Internal Order: BH3DC0077-19 BFY: FY20	Total Amount: \$4,300
BFY: FY 20	Procurement Staff
Grant: 32,000077-2019	Priority:
Funds Reservation:	Notify Department:
Funds Approval Mgr:	Notify Department:

Procurement Notes:

Requestors Signature:	Supervising Manager (Purchase under \$5,000) Manager: Keith W. Zynam Date: 9/26/19
Buyer's Signosture: 7 PC Lawree Molo-	Funds Approval Signature: Allwa 10/1/19
Procurement DPU	(Purchase over \$5,000)
	CFO Signature Date:
(Purchase over \$5,000)	Director Signature (Only Consultant Services)
, ,	Director or Designee: Date:

Attachments