# HPD Eccentex Renewal TTI Presentation

**Date: July 9, 2020** 

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## **Eccentex Contract Info**

- January 2014 SPD released the RFP for HPD's Internal Affairs Division (IAD) Case Management System
- October 2014 Eccentex's AppBase was the selected vendor scoring the highest on the evaluations
- March 2015 Contract was executed between the City of Houston and Eccentex
- Contract was for a three year period with two one year extensions
- Enterprise license for the AppBase Platform (Eccentex product)
- (AppBase) is a proven, secure, reliable and scalable Smart Unified Digital Business Platform that delivers the rapid customization and solution development



## **Eccentex AppBase Benefits**

- Provides all IAD reporting. Has recurring reports but can also be queried ad-hoc report requests.
  Contains IAD data back to 1977
- Case related assignments are accomplished, tracked, and reported within the system.
- Required reviews and approvals are managed by the workflow.
- Document generation accommodated with saved templates within AppBase
- Any digital document in any format can be attached to an IAD case.

## **Correspondence Tracking for Chief**

- A formal record that is centralized correspondence/document management repository which identifies and records each document sent from or received by the Office of the Chief.
- Has been used to track over 4,000 documents each year since 2016.
- Correspondence include those to/from the Mayor, City Council, other city departments, outside Cities, States and federal Agencies, as well as citizens of Houston and surrounding areas.

### **Eccentex Contract Renewal**

#### **Enterprise License Renewal for the AppBase Solution**

- Provides full rapid application development for internal use
- Provides full maintenance and support for IAD and COP solutions used today

#### Year by Year Cost Break-down

(First three years are provided at no increase from the first contract)

- Year 1 \$200,000
- Year 2 \$200,000
- Year 3 \$200,000
- Year 4 \$220,000 (10% increase)
- Year 5 \$242,000 (10% increase)

#### Total 5 year potential cost \$1,062,000



## **NEXT STEP**

**Council Action in July** 



# Questions?

