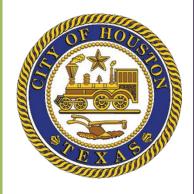# Computer Aided Dispatch Maintenance Contract Renewal – Northrop Grumman
# TTI Presentation

**Date November 13, 2017**

**Tom Sorley, Deputy CIO – Public Safety**

# Bottom Line Up Front: CAD Maintenance

| Vendor | Northrop Grumman |
|---|---|
| **Purpose:** | Renew maintenance contract with incumbent software provider via sole-source procurement to ensure continued viability of this mission-critical platform for dispatching Police, Fire, and EMS emergency calls. |
| **Contract Amount:** | $9,056,279 over the contract term (including optional renewals) |
| **MWBE** | 26% |
| **Hire Houston First** | N/A |
| **Amendment Term:** | 5 Years with 2 one-year renewal options |
| **Primary Department Users:** | Houston Emergency Center, Police, and Fire |

# What is Computer Aided Dispatch?

- Used to Process Emergency Calls

  ➢ Validates Location Information (GIS Interface)

  ➢ Categorizes Calls (Type and Severity)

  ➢ Documents Incident Information (Who, What, Where, Why, and How)

- Processes Alarm Calls Automatically

- Forwards Calls to First Responders Mobile Computers Automatically

- Supports multiple interfaces:

  ➢ Police Records Management

  ➢ Fire Records Management

  ➢ EMS Patient Records Management

# Detail Cost Breakdown

| Vendor: Northrop Grumman | | 2018 | 2019 | 2020 | 2021 | 2022 | *Option Years* 2023 | 2024 | |
|---|---|---|---|---|---|---|---|---|---|
| **Itemized Details (Services/ HW/SW)** | | | | | | | | | |
| Revolving Fund (1002) | Software Maintenance | $ 579,878 | $ 583,585 | $ 436,335 | $ 447,996 | $ 456,240 | $ 464,637 | $ 473,195 | |
| | On-Site DBA | $ 369,069 | $ 390,886 | $ 414,128 | $ 438,976 | $ 465,315 | $ 493,234 | $ 522,828 | |
| | On-Demand Services | $ 329,359 | $ 339,571 | $ 349,784 | $ 359,997 | $ 370,209 | $ 380,422 | $ 390,635 | |
| | | | | | | | | | |
| | Annual Total | $1,278,306 | $1,314,042 | $1,200,247 | $1,246,969 | $1,291,764 | $1,338,293 | $1,386,658 | $9,056,279 |
| | Annual Contractual Increase % | | 3% | -9% | 4% | 4% | 4% | 4% | |

# Questions?