# HITS Projected City Council Action Quarterly Report

| Proposed Council Agenda Date | Sponsor Dept. | Vendor Name | Method of Selection | Project Title | Description | Hardware/ Software/ Professional Services | Estimated Amount | Contract Term / Duration | Frequency |
|---|---|---|---|---|---|---|---|---|---|
| 10/19/2016 | HITS | Ricoh | Proposals | Multi-function Printer | The existing citywide contract for multi-function printers is expiring. This contract will replace existing Xerox devices with Ricoh multi-function printers. | Hardware / Professional Services | $ 8,550,000 | 4 years | recurring |
| 10/26/2016 | HHD | John Hopkins Hospital | Sole Source | ESSENCE Syndromic Surveillance Application (OSPHP/HHD) | Implementation of new Syndromic Surveillance System hardware, software, and interfaces (ESSENCE) to replace current obsolete platform (RODS). This solution will allow HHD's / Office of Surveillance and Public Health Preparedness (OSPHP) to proactively monitor, investigate, and address reportable disease, environmental contaminates, and other threats to the health of citizens throughout the City of Houston. | Software / Professional Services | $ 95,000 | 3 years plus 1 + 1 optional renewal | recurring |
| 10/26/2016 | HITS | San Luis Aviation (ES Chat) | GSA Schedule 70 | Cellular Push to Talk | ESChat is used to provide integration from the City's cellphones to the City's radio network. | Software | $ 217,000 | 3 years | recurring |
| 10/26/2016 | PWE | Presidio | DIR | IVR Platform migration for PWE UCS | Public Works Utility Customer Service (UCS) is migrating their Interactive Voice Response (IVR) from a hosted solution to the citywide Cisco contact center system. This migration will save the City $1M dollars over 3 years and will consolidate Public Works UCS onto the same Interactive Voice Response (IVR) platform as Courts. | Software / Professional Services | $ 750,000 | N/A | one-time |
| 10/26/2016 | HITS | Datavox | DIR | Telephony Upgrade | The Cisco telephony upgrade will take the Citywide phone system to the latest release of Cisco software and complete the Voice over IP project begun two years ago. The upgrade will bring support for newer model phones, more security, and keep us current with our support. | Professional Services | $ 150,000 | N/A | one-time |
| 10/26/2016 | HITS | Datavox | DIR | DataCenter Network Equip | This item will expand the capacity for the storage and data network at the City's primary data center facility; and provides application redundancy, when present, through the network. | Hardware | $ 325,000 | N/A | one-time |
| 11/2/2016 | HITS | HP | DIR | Amend prior motion to add Maintenance / Services | Spending authority was previously authorized by City Council for the purchase of HP hardware, but not for the supporting maintenance. The amendment would allow for the maintenance / services to be purchased along with the hardware. No additional spending authority is requested. | Hardware / Professional Services | $ - | N/A | one-time |
| 11/2/2016 | HHD | NWN | DIR | HHD Switch Replacement | Network infrastructure upgrade to replace current end-of-life switches across the department. This is necessary to ensure business continuity for HHD. | Hardware | $ 113,036 | N/A | one-time |
| 11/9/2016 | HITS | TBD (BID) | | O365 Implementation | Professional services to provide guidance and expertise in the upgrade and migration of all City email traffic. | Professional Services | $ 350,000 | N/A | one-time |
| 11/9/2016 | HITS | TBD (BID) | | O365/ Archival Migration | Professional services to assess feasibility and design migration of archival emails and all corresponding policy regulations and restrictions for retention from current provider to O365. | Professional Services | $ 200,000 | N/A | one-time |
| 11/16/2016 | HITS | Lumenate | DIR | Data Center Storage | Provides additional storage capacity necessary to host new virtual servers and replace aging file server storage. Current file server storage has suffered multiple failures resulting in loss of some user data. | Hardware | $ 350,000 | N/A | one-time |
| 11/16/2016 | HITS | Zoom International | | ongoing maintenance | Quality assurance tool for Courts, 3-1-1 and Utility Customer Service for customer interaction by management staff. | Maintenance | $ 195,000 | 3 years | recurring |

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| 12/7/2016 | HITS | Hyland | Single Source/ multi yr contract | Hyland Onbase - city-wide | Consolidate software maintenance for existing on premise and Cloud services and licenses for Hyland OnBase Electronic Document Management System (EDMS) currently utilized by HITS, HAS, and HCD. Includes funding for additional software and license acquisition, as well as professional delivery and support services. | Software | $ 4,778,441 | 3 years plus 1 + 1 optional renewal | recurring |