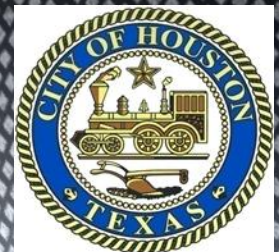# City of Houston

Transportation, Technology & Infrastructure Committee
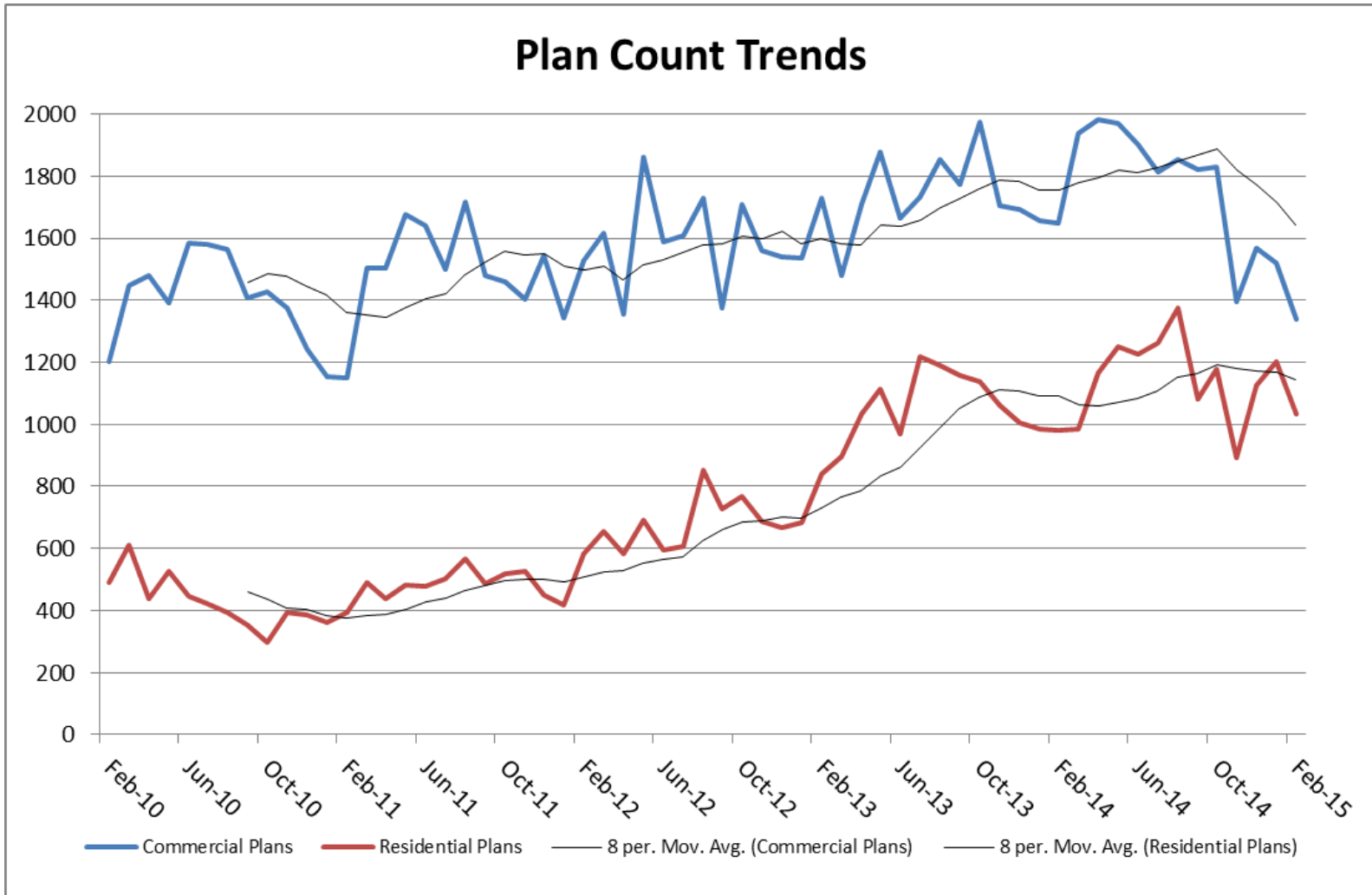
Electronic Plan Review (EPR) &
Houston Permitting Center Activities

April 14, 2015

Perspective

Plan Count Trends

Legend: Commercial Plans — Residential Plans — 8 per. Mov. Avg. (Commercial Plans) — 8 per. Mov. Avg. (Residential Plans)

Upcoming Permitting Initiatives

- Electronic Plan Review

- HPC Web Portal/Permitting Wizard

- Qflow Enhancements

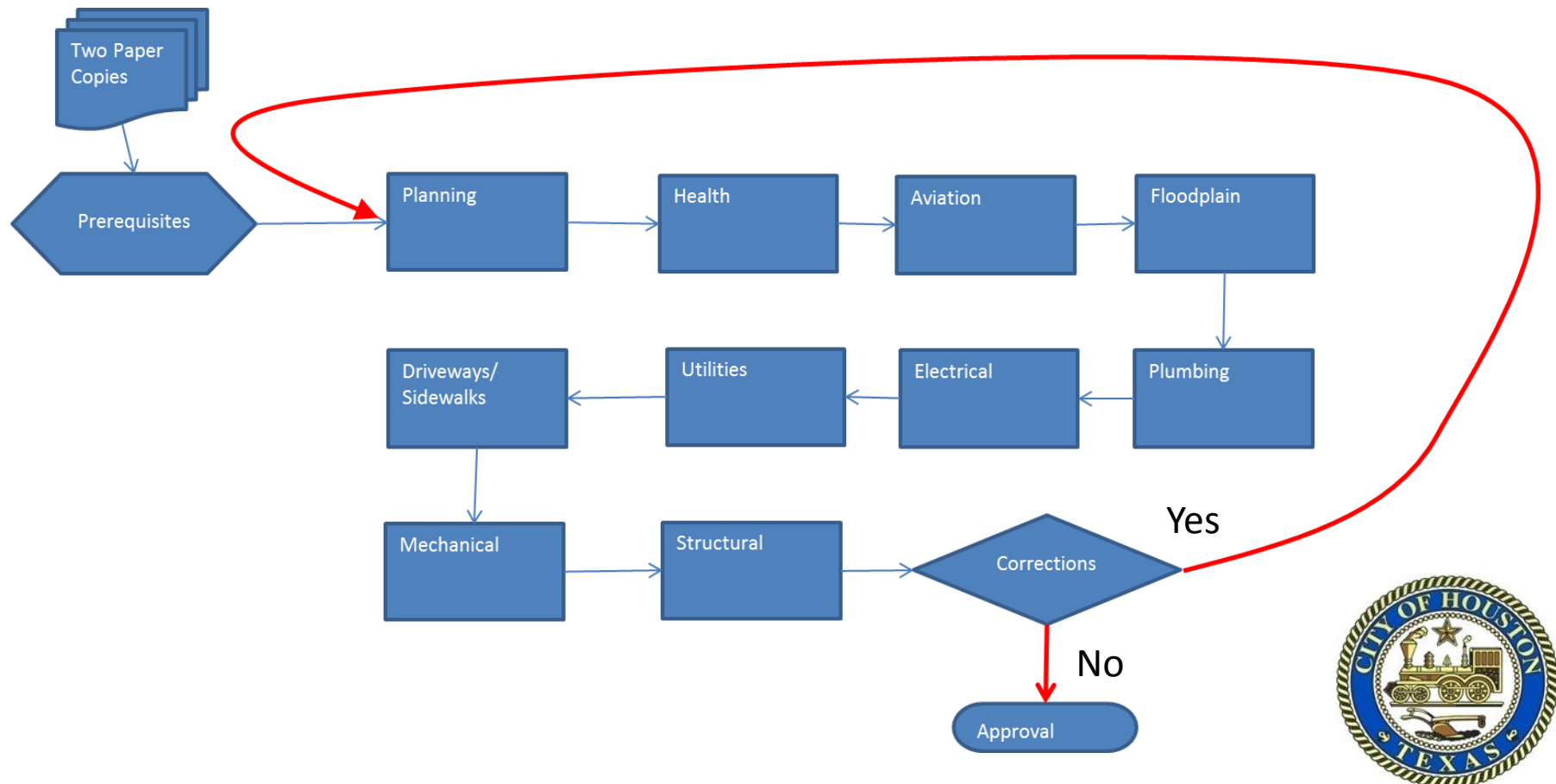- Integrated Land Management System (ILMS) Replacement

Electronic Plan Review

- **Avolve Project Dox Implementation**
  - **Spring 2015 thru Winter 2015/2016**
  - Eliminate Paper Drawing Submittals
  - Real Time Monitoring of Plans through Process
  - Real Time Access to Plan/Review Comments
  - Connection to On Line Permit Applications and Web Portal
  - Better Resource Allocations for Plan Reviews
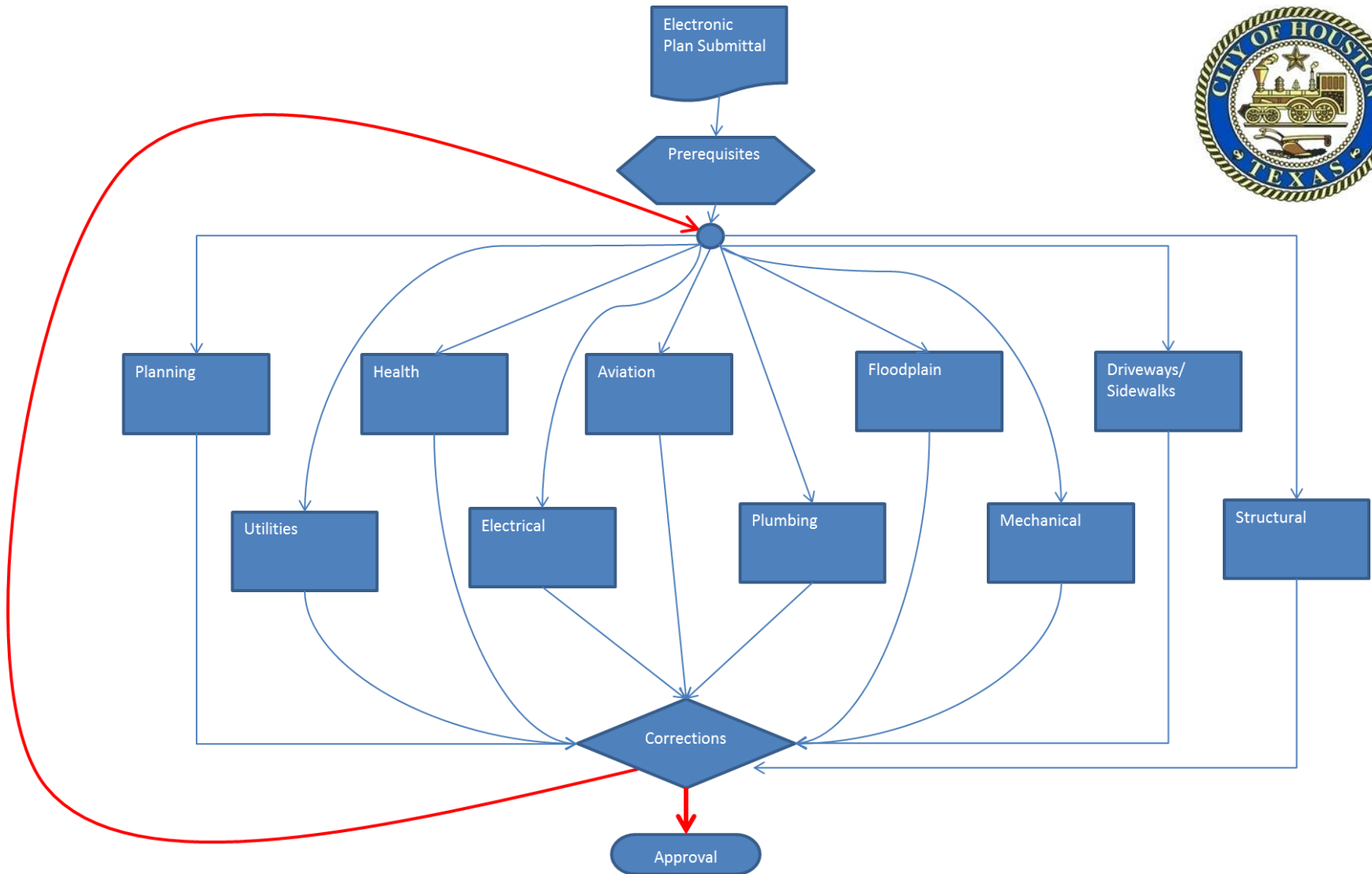 - Upgraded Hardware for Staff in Place

Commercial Plan Review
Paper Submittals - Sequential Process

Commercial Plan Review
Electronic Plan Review - Concurrent Process

Upcoming Permitting Activities

- **Qflow Enhancements [Spring 2015]**
  - Additional OnLine Calendar Scheduling (Floodplain Office, City Engineer, Plan Review Questions)
  - Get in Queue: On Line
  - On Line Wait Time Notices

Upcoming Permitting Activities

- **On Line Permitting Web Portal [Fall 2015]**
  - Reconfigured Access to Permitting Documents
  - Connection to On Line Permit Applications
  - Enhanced Outreach Communication
  - Activities/Procedures Changes/Technical Standards

- **On Line Permit Wizard [Fall 2015]**
  - "Turbo Tax" for City Permitting
  - Initially Informational, Future Connection to Permit Application Software

Upcoming Permitting Activities

ILMS (Integrated Land Management System) Replacement

1980's MainFrame Software (served the City well)

- **INFOR Public Sector CDR (Community Development and Regulatory)**
  - [Summer 2015 thru Winter 2016]
  - Integrated Solution
  - GIS/Mapping Capabilities
  - Deployment of Robust Field Equipment (Tablets, Smart Phones)
  - On Line Permit Application Submittals
  - Enhanced On Line Fee Payments

Questions?