# Houston Police Department's Real Time Crime Center (RTCC) Procurement Update

# PS&HS Presentation

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# Background

- HPD implemented a Real-Time Crime Center (RTCC) to improve response outcomes.

- It serves as an intelligence center to provide crucial information when HPD responds to calls for service.

- Analysts look up location and suspect history and relay to responding officers.

# Disaster Response

- The RTCC provides a central hub for cross-agency coordination during major events, planned and unplanned. In 2017, the RTCC was a critical component of the lengthy HPD response to Hurricane Harvey.  As seen below, HPS analysts worked with Red Cross to facilitate emergency responses and resource distribution.

# Current Status

- The HPD RTCC received its last major upgrade in 2008.

- There have been many technical improvements to RTCC hardware and software in the past 15 years.

- Video display equipment is out of date and needs replacement. With the explosion in cameras, the RTCC seeks a system that can access and display many video feeds at one time.



Photo of Memphis Police Department RTCC Video Wall

# RTCC Procurement Objectives

- HPD is seeking to upgrade the RTCC to meet the following objectives:

  - Optimize HPD's multi-agency efforts to identify, deter, disrupt, and dismantle criminal organizations

  - Manage critical "situations in progress" more effectively

  - Accelerate investigations by helping connect the dots faster

  - Improve safety and situational awareness for responding officers

# NEXT STEPS

- **Release RFP**
- **Evaluate proposals**

# Questions?