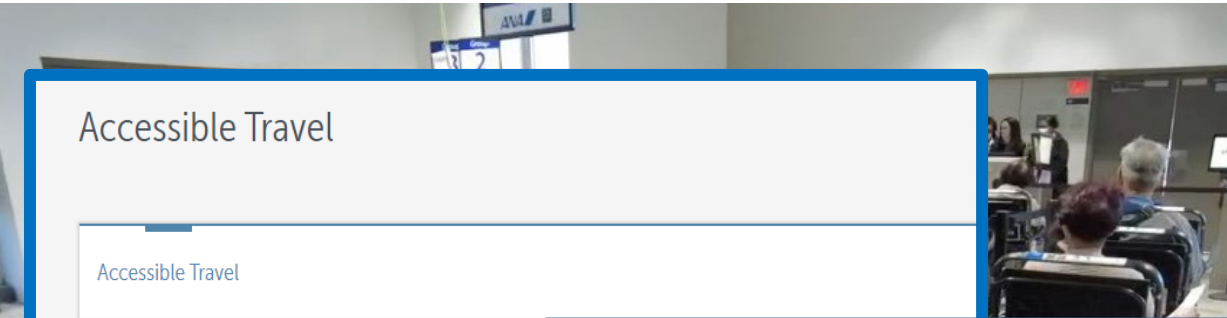


ACCESS THE MAGIC OF FLIGHT

City Council Economic Development Committee – April 19, 2023

Tambre' Moten, ADA Coordinator
Aviation Risk and Regulatory Compliance
Houston Airport System

ACCESSIBLE TRAVEL



Accessible Travel

Accessible Travel

The Houston Airport System is made up of a three-airport system. Accessibility is a required amenity provided at all locations for passengers with disabilities and their families. This page highlights some of the services we hope is helpful to travel planning.

FAA Nondiscrimination

ADA COORDINATOR

Comments or concerns regarding ADA and airport accessibility should be directed to the System ADA Program Manager, Tambre Moten

By mail: Houston Airports, 16930 John F. Kennedy Blvd, Houston, TX 77060

Via telephone: (281) 233-1352 or (832)317-4224

Via email: tambre.moten@houston.tx.gov



American Sign Language Interpretation

ASL Interpretation is available located throughout the airport through the LanguageLine service. Access is available at designated customer service representative booths within the terminal.



Aira Services for BLV (Blind and Low Vision)

IAH offers Aira subscribers free access to Aira services while traveling through this airport. For more information on Aira, visit the following link: [Visual Interpreting – Get Live, On-demand Access to Visual Information \(aira.io\)](https://www.fly2houston.com/IAH/aira).



Inter-Terminal Connector Trains

Both the pre-security below-ground Subway train and the post-security above-ground Automated People-Mover are wheelchair accessible. Additional information on these transportation systems can be found at the following link: <https://www.fly2houston.com/IAH/transportation>



Parking

Accessible parking spaces are located on all levels at all airport-owned parking garages as well as at ecopark and ecopark2. Shuttles from ecopark locations to the airport that accommodate wheelchairs are available. Customers may call 1-281-233-1786 to inquire about accessible parking and shuttle service.



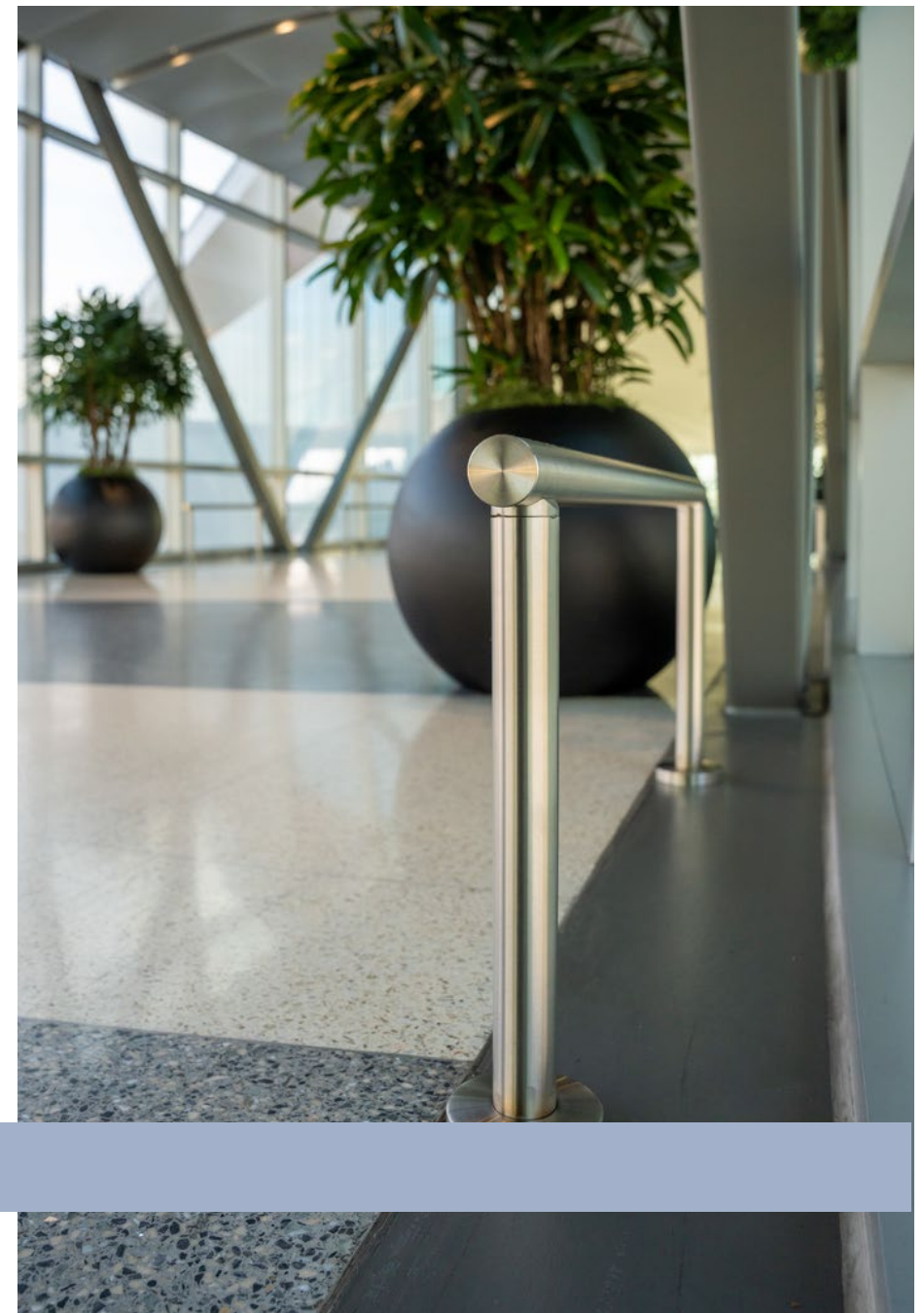
Restrooms

Airport restrooms are wheelchair accessible, and family restrooms that accommodate companion care are located throughout the airport.

<http://www.fly2houston.com/IAH/accessible-travel>

<http://www.fly2houston.com/HOU/accessible-travel>

NEW RAILINGS



SERVICE ANIMAL RELIEF AREA

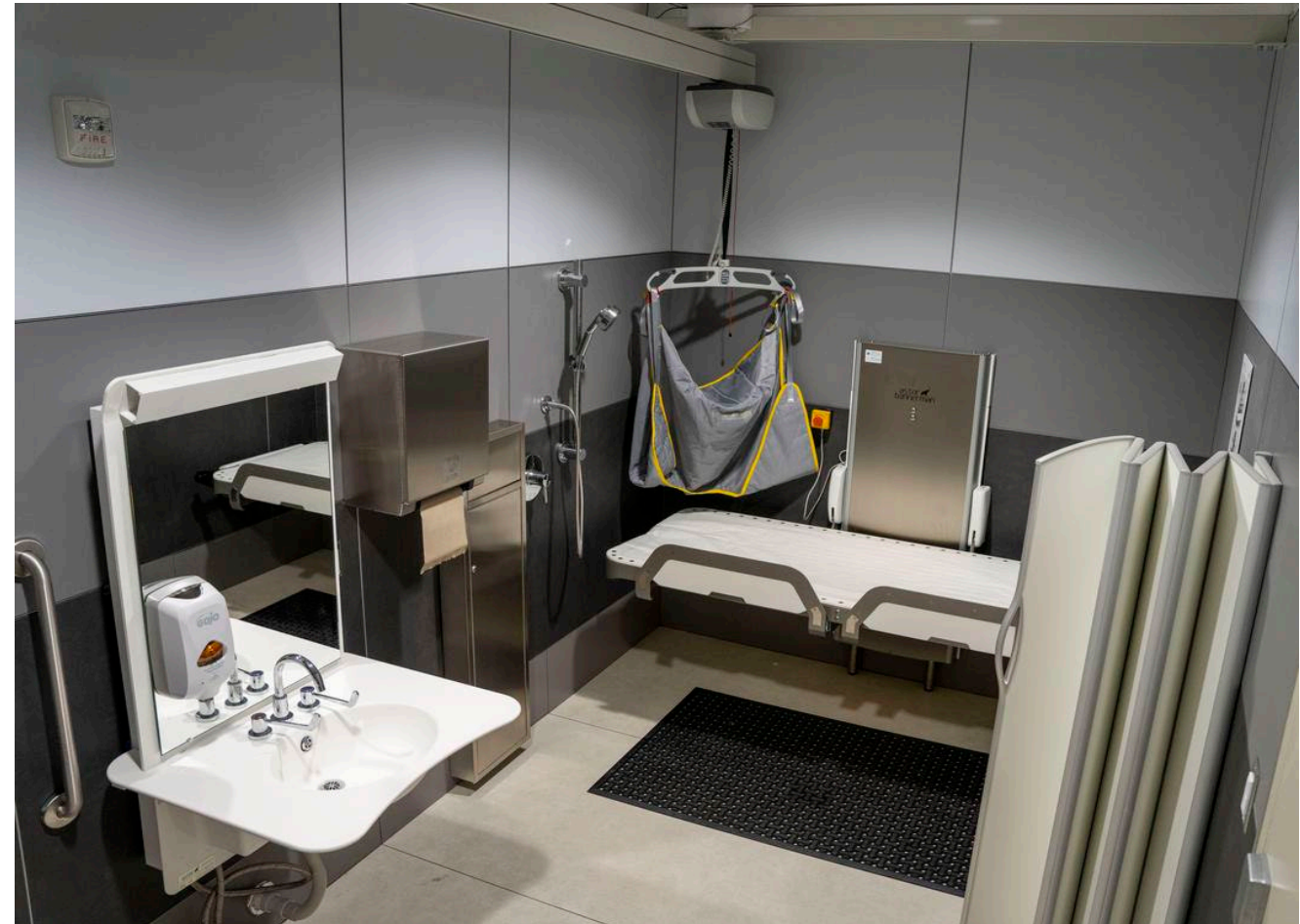




WAVE TO OPEN



COMPANION CARE CHANGING ROOMS



COMPANION CARE CHANGING ROOMS



COMPANION CARE CHANGING ROOMS





Thank you!